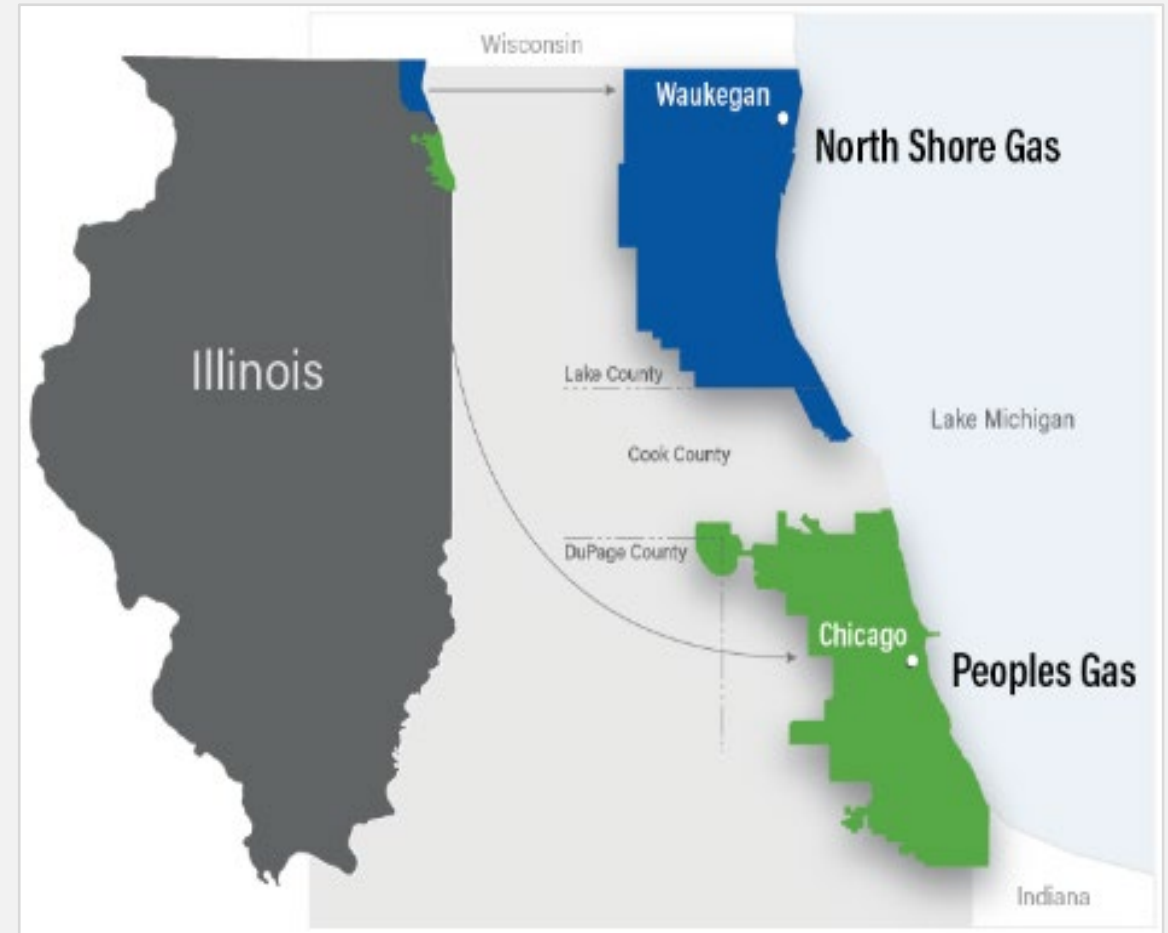




# Energy Efficiency Programs Overview

# Who We Serve

- Customers in the North Shore Gas territory
  - ✓ Most of Lake County
  - ✓ 54 communities north of Chicago to the Wisconsin border
  - ✓ 165,000 residential and business customers
- Customers in the Peoples Gas territory
  - ✓ City of Chicago
  - ✓ 894,000 residential and business customers





## Omayra Garcia

Manager, Energy Efficiency Programs and Workforce Development

- 25+ Years in the natural gas industry, including roles in :
  - ✓ Government and Community Affairs
  - ✓ Credit / Collections
  - ✓ Gas Field Operations
- Leads the the Energy Efficiency Residential and Business Program Offerings as well as, the newly launched Market Development Initiative (MDI) – workforce development



## Jarred Nordhus

Principal Customer Program Manager,  
Energy Efficiency Programs

- 12 years in the energy efficiency industry
- Worked at Franklin Energy Services as contractor of Peoples Gas and North Shore Gas
- Now supports the residential and business programs for Peoples Gas and North Shore Gas



## Shawn Haas

Customer Program Manager - Energy Efficiency Programs

- Spent 12 years in energy related roles
- 6 years as an energy manager for a multi family real estate company
- 6 years in EE specifically
  - 4 years at an implementation company
  - And in current role, focus is on operations and performance of our residential and IE programs.



# Key Role of Energy Efficiency

- Educate residents and businesses on ways to improve their homes and businesses and save on energy bills
- Reduce overall energy (gas and electric) consumption and save money
- Money Saved can be reinvested into your home
- Improve comfort and safety
- Reduce greenhouse gas emissions- good for the environment





# What Type of Customers Qualify?

There's something for everyone!

## Residential Customers

- Single-family homes
  - ✓ Homeowners in a single-family home, two-flat, condo or town home
  - ✓ Renters in a 1–2-unit rental property (landlord approval required)
- Multi-family buildings
  - ✓ Renters in 3+ unit buildings



# Single Family – Income Eligible Offerings

## Home Energy Savings

- **Assessments**
- Walkthrough of residence to identify potential upgrades
- Installation of free energy-saving products
  
- **Energy-Saving Products and Services**
- Free programmable or smart thermostats
- Free weatherization improvements, such as air sealing and attic insulation
- Pipe insulation and more

## Home Energy Rebates (Gas Only)

- Rebates for HVAC efficiency upgrades
- Rebates for weatherization upgrades



# Multi Family – Income Eligible

- **Assessments**
- Walkthrough of building to identify potential upgrades in common spaces
- Installation of free energy-saving products
  
- **Energy-Saving Products and Services**
- Free programmable or smart thermostats
- Free weatherization improvements
- Incentives for boiler replacements and other HVAC system upgrades
- Pipe insulation and more





# Energy Efficiency Kits

## Income Eligible Energy Savings Kits

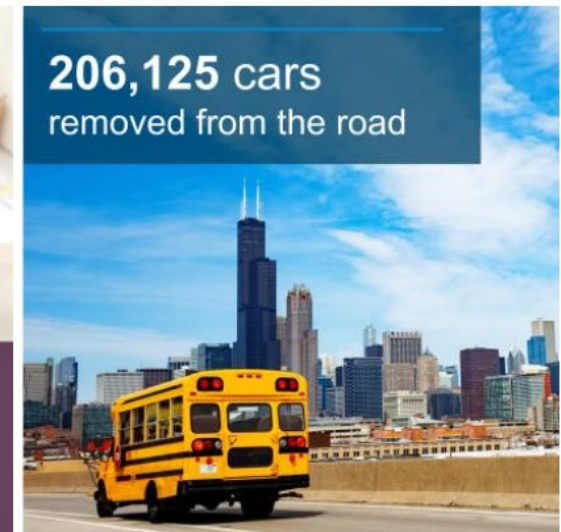
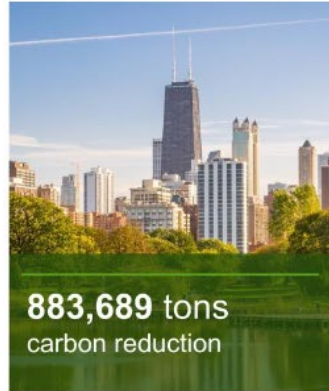
Provides income-qualified customers with a kit of energy efficiency measures to self-install. The Income Eligible Kits are distributed by ground mail to qualified customers vetted by the Low-Income Home Energy Assistance Program (LIHEAP). Provided in partnership with ComEd and our Community Action Agencies.





# Environmental Impact

Since 2011, the programs have contributed significant environmental impacts in northern Illinois.



The impacts shown here are from 2011 through December 2025.

# Community Impact

Since the programs began in 2011, we have focused on supporting our communities and helping our customers invest in their homes and businesses.



The values shown here include incentives distributed since 2011, customers served since 2014, annual jobs since 2022 and diverse spend since 2022.



# Questions?

Learn more and get started at:

[www.peoplesgasdelivery.com/savings](http://www.peoplesgasdelivery.com/savings)  
[www.northshoregasdelivery.com/savings](http://www.northshoregasdelivery.com/savings)



Video: What affects my energy bill?

PEOPLES GAS®  
ENERGY EFFICIENCY PROGRAM

NORTH SHORE GAS®  
ENERGY EFFICIENCY PROGRAM



Video: Energy-saving tips

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