

Fueling a Sustainable Future

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Nicor Gas Community Affairs



About Nicor Gas

Nicor Gas is the largest natural gas delivery company in Illinois

- We provide energy to **2.3 million** customers in **650+** communities
- We safely and reliably deliver **4.6 billion** therms annually in **34,000** miles of pipe that we build, maintain and modernize
- We are **2,000+** employees strong who live, work, and volunteer in the communities we serve.



Foundational energy for Illinois

75% *of Nicor Gas customer natural gas and electricity needs were met by natural gas in 2020*

93% *of all households and businesses in Nicor Gas' service area with access to natural gas infrastructure depend on natural gas*

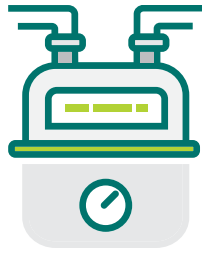
54% *Nicor Gas reduced operational emissions by 54% from 2009-2019 through infrastructure investment*

Fueling a Sustainable Future

Nicor Gas' Commitment to Sustainability

At Nicor Gas, we understand that the energy we deliver is foundational to achieve Illinois' clean energy goals and support a thriving economy.

Our commitment to sustainability includes:



Working toward net zero methane and other emissions from operations



Delivering customer solutions



Enriching communities



Investing in innovation

Working toward Net Zero Emissions from Operations

Pipeline Infrastructure Modernization

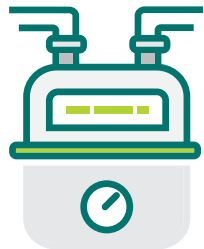
Through investments in pipeline and infrastructure modernization, we reduced our annual operational emissions by nearly 500,000 MtCO₂e over 2009 to 2019 - a 54% reduction over that 10-year period.

Other operational emission measurement & reductions

Our work to achieve net zero includes variety of strategies including emissions measurement, accelerated leak repair and blowdowns.

Renewable natural gas

Fleet fuel conversions, physical RNG and RNG offsets are all strategies to help us achieve net zero emissions.



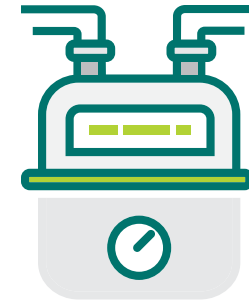
Sustainability solutions for every customer



Energy Efficiency



Renewable Gas Interconnection
Pilot



TotalGreen

Free Home Assessments

Nicor Gas customers can complete a FREE home assessment to help manage energy use and reduce monthly bills

- Receive free or discounted energy-saving products including efficient showerheads, faucet aerators, pipe insulation, door sweeps, HVAC filters, programmable and smart thermostats and more!
- Discover additional opportunities to save money and energy in your home
- See if you qualify for additional free improvements such as weatherization services

Visit nicorgas.com/schedule to get started!



Free Weatherization Services



Customers may qualify to receive additional **free weatherization improvements** through the Home Energy Savings offering or the Illinois Home Weatherization Assistance Program (IHWAP)

Services may include:

- Air sealing and insulation
- HVAC equipment repairs and replacement
- Energy-saving products
- Health and safety improvements

Eligibility can be determined by:

- Completing a free home assessment
- Contacting your local community action agency

Free Water-Saving and Weatherization Kits

Weatherization Kits:

- Outlet and switch foam draft sealers
- Closed cell foam tape weatherstripping
- V-seal type weatherstripping
- Self-adhesive door sweep
- Rope caulk



Water-saving Kits:

- High-efficiency showerheads
- Dual-spray kitchen faucet aerators
- Bathroom faucet aerators
- Plumber's tape
- Shower timer



Visit [nicorgas.com/kit](https://www.nicorgas.com/kit) to order your free kits today!

Rebates For Your Home



Smart thermostats



Furnaces



Boilers



Tankless water heaters



Pool Covers



Air sealing and insulation projects

NOTE: *Sealing and insulation projects must be completed by a program approved contractor*

Rebates are available for residential customers (single family and two units)

- Check out our full list of rebates and qualifying equipment at: [nicorgas.com/homerebates](https://www.nicorgas.com/homerebates)

Community Connection Center

- The Community Connection Center (C3) is a free service that connects our customers with energy assistance and basic needs resources.
- The C3 team provides referrals for:
 - Bill payment assistance
 - Energy efficiency offerings
 - Community partners for housing, financial assistance, food, clothing and more!
- To complete an assistance request form, Nicor Gas customers can visit nicorgas.com/ccc.



Community Engagement

- Hanover Park Water-Saving Pilot
 - Nicor Gas designed a pilot to promote free energy- and water-saving kits in partnership with the City
 - 11,500 flyers distributed
 - Posters and digital ads
- Operation Warm 2022
 - Nicor Gas provided coats to children at Title 1 schools in Harvey and West Aurora
 - 1,600 coats delivered to kids in need
- Goodr Mobile Food Pantries
 - Our partnership with Goodr provided one week's worth of groceries for close to 1,800 families
 - More than 350 energy-saving kits were ordered on site





Nicor Gas