



Energy Efficiency

# Whole Home Electric

Residential Single-Family and Multi-Family

4/21/2026

# Program History

# What set the stage for Electrification in IL and ComEd's Whole Home Electric Program?

- **2021 Climate and Equitable Jobs Act (CEJA)**
  - Allowed utilities to offer electrification measures starting in 2022 provided they reduce total energy consumption at the premises; reduction in energy consumption could be counted toward achievement of annual utility goals
  - Defines eligible end uses
  - Outlines how savings are calculated
  - Limited to 5%/year in Plan 6 (2022-2025); 10% in 2026
  - 25% of savings must come from electrification in income eligible (IE) housing
  - Prior to installing an electrification measure, utility must provide customer with estimate of impact on monthly electric bill and total annual energy expenses
- **ComEd Revised Plan 6 (2022-2025): Additional Commitments for Income Eligible**
  - Target an average of \$10M/year 2022 – 2025
  - Serve single family and multi-family homes
  - Ensure combined measures are anticipated to lower energy costs
  - Aim for complete electrification to the extent practicable
  - Integrate weatherization

# Program Overview

# Whole Home Electric Overview

- ComEd's Whole Home Electric program is a comprehensive offering that helps income-eligible families save money by reducing overall energy consumption by replacing old and inefficient heating and cooling systems and appliances – whether they run on gas, propane, or electricity – with new, high-performance electric systems.
- ComEd is offering upgrades to income-eligible single-family and multi-family (buildings with 3+ units) customers, including buildings owned and operated by Public Housing Authorities.
- Single-family projects are free to the customer. Multi-family property owners and properties owned or managed by a Public Housing Authority may have a co-pay.
- **New for 2026**
  - Portfolio shift from HES/MFES to WHE
  - WHE will also be serving customers with existing Electric Resistance Heat (ERH) by upgrading them to heat pumps.

## Customer Benefits

- Save money on energy bills by eliminating or reducing natural gas or propane
- Reduce energy usage with new, efficient equipment and upgrades
- Enhancing home comfort
- All-electric living promotes less air pollution and a healthier tomorrow for future generations

# Types of Whole Home Electric Projects

Whole Home Electric's aim is to convert some or all fossil fuel mechanical equipment and appliances or inefficient electric resistance heat in a customer's home or property to electric high-efficiency alternatives, resulting in overall savings for qualified customers.

- **Full Electrification:** Projects will focus on **full electrification**, meaning fuel switching or changing all existing mechanicals and appliances from natural gas or propane to electric. Customers are screened for full electrification first.
- **Partial electrification:** Some of the customer's existing gas or propane mechanicals are switched to electric, but other gas appliances remain in the home. Partial electrification is allowed for qualified customers who do not meet the criteria for full electrification.\*
- **Electric Resistant Heat:** Customers who already heat their homes with **electric resistance heat** may be eligible for upgrades to heat pumps.

A contractor from the WHE network conducts a comprehensive home assessment to build a customized scope of work for qualifying customers. Assessment findings determine program eligibility, and which option is best suited for the customer.

\*Multi-family properties that qualify for both full and partial electrification have the option to choose. SF customers who qualify for full electrification will receive that option.

# Types of Upgrades\*

\* Based on eligibility criteria



Efficient air source heat pumps that keep your home comfortable year-round



Heat pump water heaters that use less energy while providing reliable hot water



Induction stoves that heat up quickly, offer added safety, and are easy to clean

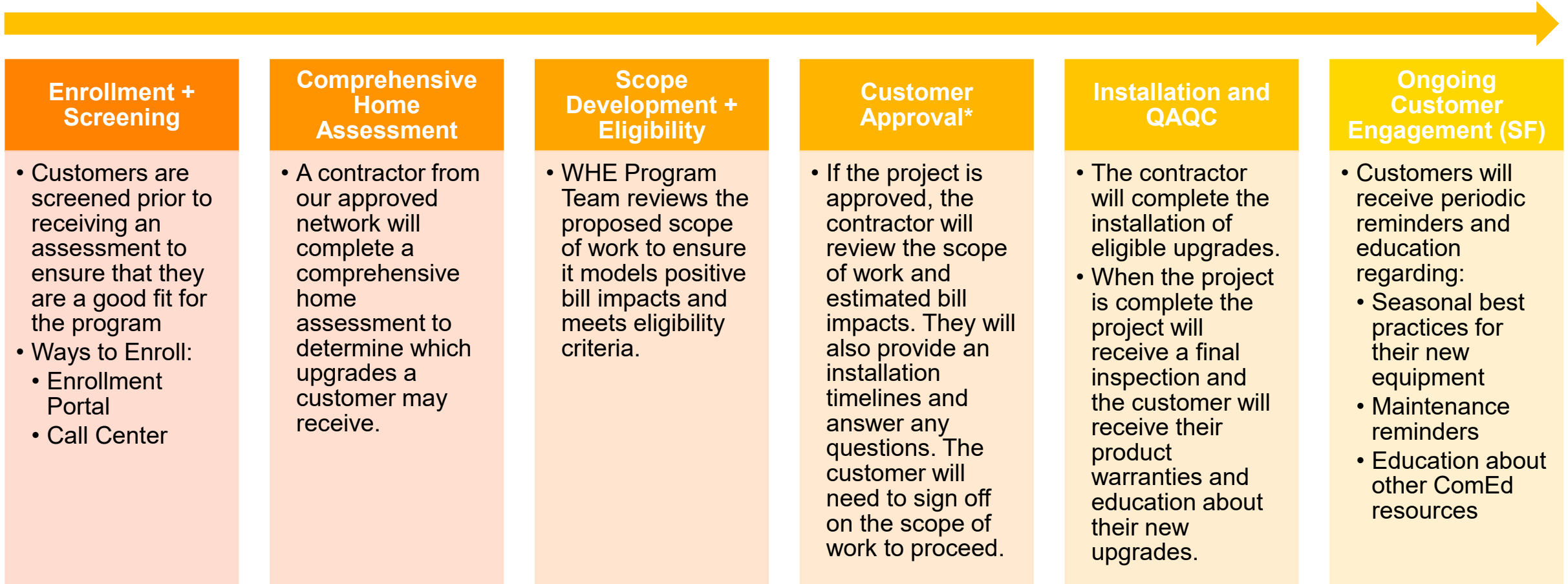


Heat pump dryers that are gentle on clothes and keep indoor space cleaner - no outside vents blowing lint and debris

All eligible projects may receive **weatherization** (air sealing and insulation) upgrades, depending on the home's needs. **Panel upgrades** may also be required for full electrification projects and are included in the program.

# Customer Journey

# WHE Customer Journey



\*Multifamily projects may include New Business upgrades, which can impact project completion timelines.

# How to Enroll

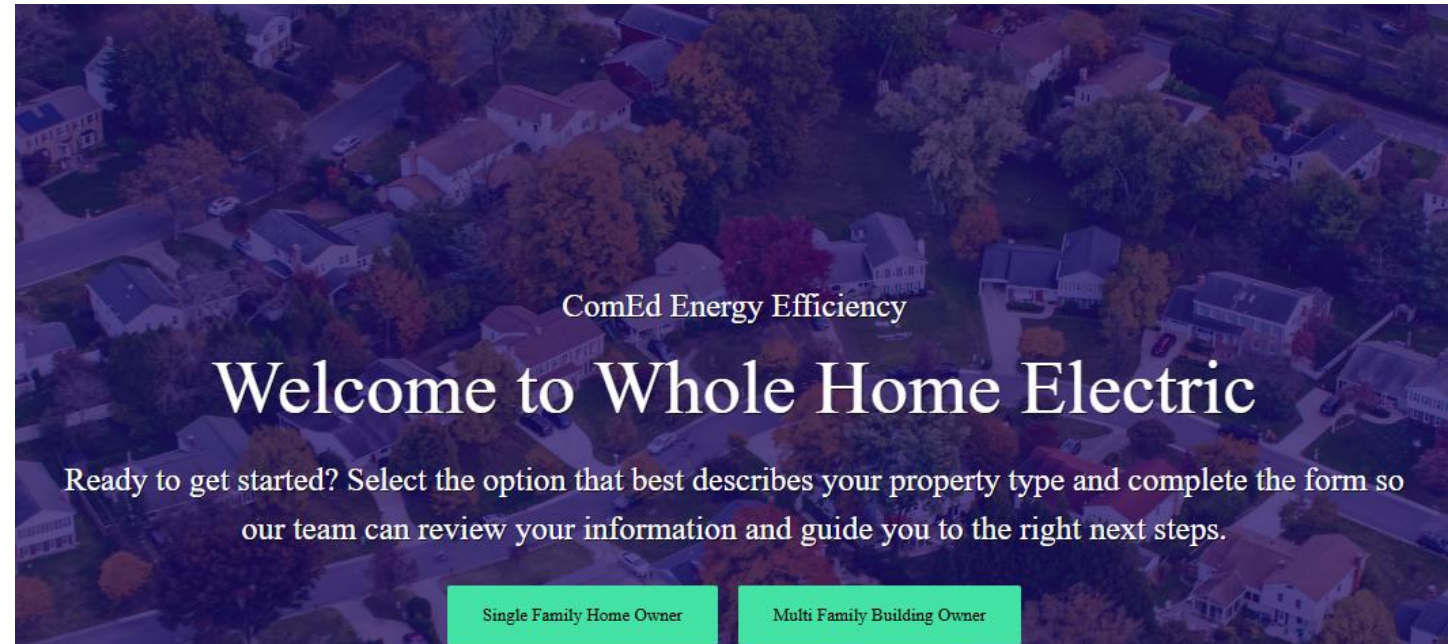
# Ways to Enroll

## Customers can enroll by phone or online

- Call 779-774-7680
- Enroll online at <https://www.comedwhe.com/>

## Program Contacts

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# Questions