

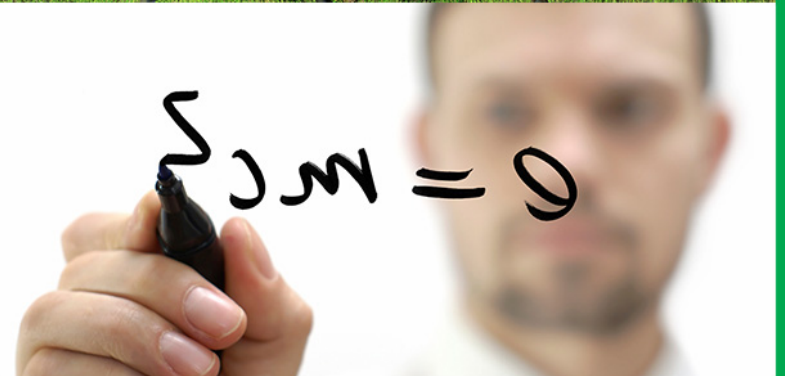


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Metropolitan Mayors Caucus

Community Solar Clearinghouse Program Discussion



December 15, 2020

Company Overview



- Chicago, IL based electricity supplier
 - Licensed by Illinois Commerce Commission since 2009
 - Load-Serving entity within PJM and MISO Regional Wholesale markets
- Servicing over 120,000 accounts
 - Class of trade includes mix of commercial, educational, health care and residential accounts via community choice aggregation
- Currently supplying electricity to 50+ municipal electricity aggregation programs in Illinois
- Highest customer satisfaction ranking on ICC's consumer site
 - Rating of 5 Stars for more than 5 years in a row
- Well positioned to provide Community Solar administrative and billing + customer care services

MMC Program Support



- Manage development of educational and marketing materials
- Created websites for the community solar savings program
- Maintain compliance with Illinois Power Agency (IPA) community solar program marketing requirements
- Execute the direct mail marketing campaigns including print and mail coordination with communities
- Manage billing process on behalf of project developers
- Provide call center agents to answer questions and inquiries
- Provide community solar program reporting metrics/information
 - Participation statistics by community/zip code
 - Savings achieved by project and by community

MC2 Community Solar Process Flow



- STEP 1 -** Prospective subscribers join the reservation list
- STEP 2 -** Accounts are analyzed for eligibility, subscription size and estimated annual savings
- STEP 3 -** Enrollment emails are sent to eligible subscribers
- STEP 4 -** After successful enrollment, Subscribers receive net metering credits on their monthly ComEd bills
- STEP 5 -** MC2 bills subscribers for 80% of the net metering monthly credit via automated payment process

MC2 Community Solar Reservation List



First Name:

Last Name:

Address:

City:

State:

Zip:

Email:

Phone:

Utility Account #:
Ameren | ComEd

Utility Meter #:
Ameren | ComEd

☐ By checking this box, I hereby agree to be placed on the waitlist, and authorize MC Squared Energy Services to use my unique utility account number to validate that I am able eligible to receive net metering credits on my utility invoices as well as ascertain my potential community solar subscription size based on my historical electricity consumption.
MC Squared Energy Services is not authorized to and will not sell or provide my personal information to any unaffiliated third parties.

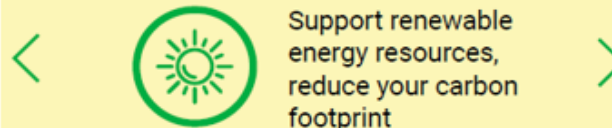
Submit

[Click to View IPA Community Solar Brochure](#)



★★★★★
Highest Rating as Reported by
the Illinois Commerce Commission

Benefits of Community Solar



What communities already participate?

The communities currently participating are:

- Village of Oak Park

FAQs

- What is Community Solar? ✓
- What is the Illinois Future Energy Jobs Act (FEJA)? ✓
- How does Community Solar work? ✓
- What are the benefits of Community Solar? ✓
- How does the billing work? ✓
- Is community solar available now? ✓
- When will the program start? ✓
- What do you mean that solar subscriptions will be first come-first serve? ✓
- Questions? [Click Here](#) to email us.

MC2 Community Solar Enrollment Offer Email (sample)



You are eligible to participate in the North Shore Community Solar Program!

We've completed our analysis based on your historic electricity usage, and we're excited to report that if your account is served by ComEd's bundled electricity supply service; we have determined that you are eligible to **save money** and participate in the community solar project with a customized subscription size of **2.40 kW** (kilo-Watts) for your account ending in **9029**.

Based on this subscription size, we estimate that you would receive annual net metering credits based on **3,452 kWh** (kilo-Watt hours) of electricity generated by the community solar project in the first year of the community solar program.*

Further, if you were on the community solar program for the last year, based on the monthly published rates for the net metering credits from ComEd and the estimated production of **3,452 kWh** based on your customized subscription size, your portion of the net metering credits at the 20% guaranteed savings level would have generated a net savings of **\$38.63** to you with no upfront or monthly minimum requirements.*



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MC2 Community Solar Enrollment Process



STEP 1 - Confirm name

STEP 2 - Confirm billing address

STEP 3 - Review subscription agreement terms and conditions and the IPA Disclosure required form, click forward

STEP 4 - Review the auto-payment agreement

STEP 5 - Provide all credit/debit card information for billing and click to complete

STEP 6 - Hit submit button to enroll

MC2 Community Solar Enrollment (1/2)



Community Solar Program Enrollment

1. Fill out the information below to enroll

Name On Utility Bill: ComEd	93CA7F 95D0301FA6
First Name:	93CA7F
Last Name:	95D0301FA6
Service Address:	0392 Somewhere Lane
City:	Oak Park
State:	IL
Zip:	60304
Phone:	7085551212
Email/Login:	test11@mc2energyservices.com
Password:	
Confirm Password:	
Utility Account #: ComEd	5178278008
Utility Meter #: ComEd	239993637

Verify meter number, if incorrect, enrollment will reject.

2. Billing address

☐ Check box if different than service address

Address: 0392 Somewhere Lane

Learn more about the Project

For information about this Community Solar Project, click here.



Welcome to the Enrollment Form

You received an email from Illinois Shines, clicked on the link, reviewed the required IPA Disclosure, signed and agreed. (Note: this step is required by the IPA as part of the Consumer Protection process for prospective community solar subscribers.) You have reviewed the customized mc² subscription offer sent via email and clicked on the link to bring you to this page. Now you're ready to enroll.

Steps to enroll and what to expect:

1. Fill out and verify your correct information. Make sure the Name on Utility Bill field matches the name on your current electric utility bill.
2. Enter billing address if different from service address.
3. Review your Subscription Agreement and Automatic Payment Agreement and confirm you have read, understand, and accept those conditions. Also confirm that you are over 18 years of age and authorized to make decisions for this utility account.
4. Enter your credit/debit card information for automatic payments into the secure entry form. Once this step has been successfully completed, you can move to the Submit Enrollment step.
5. Click Submit Enrollment to complete the process. You will receive a confirmation email sent to the email address that you provided. Further, within the email you will be able to access your new My Account page where you can download a copy of the Subscription Agreement, review your future community solar invoices and make changes to your account.

MC2 Community Solar Enrollment (2/2)



2. Billing address

☐ Check box if different than service address

Address:

City:

State:

Zip:

5. Click Submit Enrollment to complete the process. You will receive a confirmation email sent to the email address that you provided. Further, within the email you will be able to access your new My Account page where you can download a copy of the Subscription Agreement, review your future community solar invoices and make changes to your account.

3. Review and confirm required disclosure documents

Please Confirm Below:

Subscription Agreement

☐ I have read, understand and agree to the Subscription Agreement terms and conditions. By checking this box, I am further confirming that I am at least 18 years old and have the authority to enroll this account and meter in a community solar subscription.

Automatic Payment Agreement

☐ I have read and agree to the terms and conditions of the Automatic Payment Agreement for the credit or debit card entered below.

4.

5.

You must click the Submit Enrollment button to complete the initial enrollment process. Please note that you will receive an additional confirmation upon the successful acceptance of your community solar subscription enrollment by the electric utility.



★★★★★
Highest Rating as Reported
by the Illinois Commerce Commission



MC2 Community Solar Billing Approach



Two-Stage Subscription Billing Process

1. Subscribers receive the 100% of the net metering credits on their monthly ComEd electric utility bill for subscriber's share of the generation created by community solar project under the utility's default electricity supply tariff service.
 2. MC2 send a monthly bill for 80% of the net metering credits – leaving the subscriber with 20% of the net metering credits under the program.
- Note - MC2 provides monthly invoice statement with monthly and total program savings information plus environmental attributes.

MC2 Community Solar Billing – Sample ComEd Bill



For Questions, Support, and Outages visit ComEd.com

English **1.800.EDISON1 (1.800.334.7661)**
 Español **1.800.95.LUCES (1.800.955.8237)**
 Hearing/Speech Impaired **1.800.572.5789 (TTY)**
 Federal Video Relay Services (VRS) **Fedvrs.us/session/new**

Total Amount Due by 8/5/20

\$221.22

METER INFORMATION

Read Dates	Meter Number	Load Type	Reading Type	Previous	Present	Difference	Multiplier	Usage
6/23-7/21	111111111	General Service	Total kWh	37498 Actual	39396 Actual	1898	x 1	1898

RENEWABLE COMMUNITY SUPPLY DETAILS

This is where the community solar net metering credits appear on your ComEd statement.

Generation Period	Project Name	Phone Number	Generation kWh	Rate	Total
6/1 - 7/1	Community Solar Project	312.000.1234	252.21	-0.05668	-\$14.30

MC2 Community Solar Billing – Sample MC2 Bill



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Account Information:

CUSTOMER NAME

175 WEST JACKSON
CHICAGO IL 60606

AUTOPAY Scheduled -
\$11.44 will be processed
using your card on file on
July 18, 2020

Statement Date: Jul 8, 2020

Page 1

Total Amount Due	\$11.44
by July 18, 2020	
Previous Balance	\$4.00
Payments Received - Thank you!	-\$4.00
Balance Remaining	\$0.00

Billing Period - June 1, 2020 to July 1, 2020

Solar Credits Received 252.21 kWh x 0.05668	\$14.30
Discount Plan 20% Savings	\$-2.86

Total Charges **\$11.44**

Total Amount Due **\$11.44**



MC2 Community Solar Customer Care



- MC2 utilizes a US based Care Center for customer inquiries.
 - Extensive participation by MC2 Management with training and providing talking points to Customer Care Agents
 - Weekly meetings to listen to actual calls to ensure proper handling of inquiries
- Any questions/issue not resolved with Call Center agent escalated to MC2 management team
 - Management team responds to escalated issues typically same day or within 24 hours
 - Emails to solar email address go directly to MC2 management to answer / respond



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Questions?

