Company Overview

- Chicago, IL based electricity supplier
  - Licensed by Illinois Commerce Commission since 2009
  - Load-Serving entity within PJM and MISO Regional Wholesale markets
- Servicing over 120,000 accounts
  - Class of trade includes mix of commercial, educational, health care and residential accounts via community choice aggregation
- Currently supplying electricity to 50+ municipal electricity aggregation programs in Illinois
- Highest customer satisfaction ranking on ICC’s consumer site
  - Rating of 5 Stars for more than 5 years in a row
- Well positioned to provide Community Solar administrative and billing + customer care services
MMC Program Support

- Manage development of educational and marketing materials
- Created websites for the community solar savings program
- Maintain compliance with Illinois Power Agency (IPA) community solar program marketing requirements
- Execute the direct mail marketing campaigns including print and mail coordination with communities
- Manage billing process on behalf of project developers
- Provide call center agents to answer questions and inquiries
- Provide community solar program reporting metrics/information
  - Participation statistics by community/zip code
  - Savings achieved by project and by community
STEP 1 - Prospective subscribers join the reservation list

STEP 2 - Accounts are analyzed for eligibility, subscription size and estimated annual savings

STEP 3 - Enrollment emails are sent to eligible subscribers

STEP 4 - After successful enrollment, Subscribers receive net metering credits on their monthly ComEd bills

STEP 5 - MC2 bills subscribers for 80% of the net metering monthly credit via automated payment process
MC2 Community Solar Reservation List

Benefits of Community Solar
Support renewable energy resources, reduce your carbon footprint

What communities already participate?
The communities currently participating are:
• Village of Oak Park

FAQs
What is Community Solar?  What is the Illinois Future Energy Jobs Act (FEJA)?
How does Community Solar work?  What are the benefits of Community Solar?
How does the billing work?  Is community solar available now?
When will the program start?  What do you mean that solar subscriptions will be first come-first serve?
Questions? Click Here to email us.
You are eligible to participate in the North Shore Community Solar Program!

We’ve completed our analysis based on your historic electricity usage, and we’re excited to report that if your account is served by ComEd’s bundled electricity supply service; we have determined that you are eligible to save money and participate in the community solar project with a customized subscription size of 2.40 kW (kilo-Watts) for your account ending in 9029.

Based on this subscription size, we estimate that you would receive annual net metering credits based on 3,452 kWh (kilo-Watt hours) of electricity generated by the community solar project in the first year of the community solar program.*

Further, if you were on the community solar program for the last year, based on the monthly published rates for the net metering credits from ComEd and the estimated production of 3,452 kWh based on your customized subscription size, your portion of the net metering credits at the 20% guaranteed savings level would have generated a net savings of $38.63 to you with no upfront or monthly minimum requirements.*
MC2 Community Solar
Enrollment Process

STEP 1 - Confirm name

STEP 2 - Confirm billing address

STEP 3 - Review subscription agreement terms and conditions and the IPA Disclosure required form, click forward

STEP 4 - Review the auto-payment agreement

STEP 5 - Provide all credit/debit card information for billing and click to complete

STEP 6 - Hit submit button to enroll
Community Solar Program Enrollment

1. Fill out the information below to enroll

- Name On Utility Bill: 93CA7F 95D0301FA6
- First Name: 93CA7F
- Last Name: 95D0301FA6
- Service Address: 0902 Somewhere Lane
- City: Oak Park
- State: IL
- Zip: 60304
- Phone: 7085551212
- Email/Login: test11@mc2energyservices.com
- Password:
- Confirm Password:
- Utility Account #: 5178278008
- Utility Meter #: 239993637
  Verify meter number, if incorrect, enrollment will reject.

2. Billing address
- Address: 0902 Somewhere Lane

Welcome to the Enrollment Form
You received an email from Illinois Shines, clicked on the link, reviewed the required IPA Disclosure, signed and agreed. (Note: this step is required by the IPA as part of the Consumer Protection process for prospective community solar subscribers.) You have reviewed the customized mc2 subscription offer sent via email and clicked on the link to bring you to this page. Now you’re ready to enroll.

Steps to enroll and what to expect:
1. Fill out and verify your correct information. Make sure the Name on Utility Bill field matches the name on your current electric utility bill.
2. Enter billing address if different from service address.
3. Review your Subscription Agreement and Automatic Payment Agreement and confirm you have read, understand, and accept those conditions. Also confirm that you are over 18 years of age and authorized to make decisions for this utility account.
4. Enter your credit/debit card information for automatic payments into the secure entry form. Once this step has been successfully completed, you can move to the Submit Enrollment step.
5. Click Submit Enrollment to complete the process. You will receive a confirmation email sent to the email address that you provided. Further, within the email you will be able to access your new My Account page where you can download a copy of the Subscription Agreement, review your future community solar invoices and make changes to your account.
2. Billing address

- Address: 0392 Somewhere Lane
- City: Oak Park
- State: IL
- Zip: 06304

3. Review and confirm required disclosure documents

Please Confirm Below:
Subscription Agreement
- I have read, understand and agree to the Subscription Agreement terms and conditions. By checking this box, I am further confirming that I am at least 18 years old and have the authority to enroll this account and make changes to your account.

Automatic Payment Agreement
- I have read, understand and agree to the terms and conditions of the Automatic Payment Agreement for the credit or debit card entered below.

4. Enter Card Info For Auto Payment

Payment Not Applied

5. Submit Enrollment

You must click the Submit Enrollment button to complete the initial enrollment process. Please note that you will receive an additional confirmation upon the successful acceptance of your community solar subscription enrollment by the electric utility.
Two-Stage Subscription Billing Process

1. Subscribers receive the 100% of the net metering credits on their monthly ComEd electric utility bill for subscriber’s share of the generation created by community solar project under the utility’s default electricity supply tariff service.

2. MC2 send a monthly bill for 80% of the net metering credits – leaving the subscriber with 20% of the net metering credits under the program.

- **Note** - MC2 provides monthly invoice statement with monthly and total program savings information plus environmental attributes.
For Questions, Support, and Outages visit ComEd.com

English
I.800.EDISON (I.800.334.7661)
I.800.95.LUCES (I.800.955.8237)

Español
I.800.572.5789 (TTY)
Fedvrs.us/session/new

Total Amount Due by 8/5/20 $221.22

METER INFORMATION

<table>
<thead>
<tr>
<th>Read Dates</th>
<th>Meter Number</th>
<th>Load Type</th>
<th>Reading Type</th>
<th>Previous</th>
<th>Present</th>
<th>Difference</th>
<th>Multiplier</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>6/23-7/21</td>
<td>111111111</td>
<td>General Service</td>
<td>Total kWh</td>
<td>37498</td>
<td>39396</td>
<td>1898</td>
<td>x 1</td>
<td>1898</td>
</tr>
</tbody>
</table>

RENEWABLE COMMUNITY SUPPLY DETAILS

This is where the community solar net metering credits appear on your ComEd statement.

<table>
<thead>
<tr>
<th>Generation Period</th>
<th>Project Name</th>
<th>Phone Number</th>
<th>Generation kWh</th>
<th>Rate</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>6/1 - 7/1</td>
<td>Community Solar Project</td>
<td>312.000.1234</td>
<td>252.21</td>
<td>-0.05668</td>
<td>-$14.30</td>
</tr>
</tbody>
</table>
**MC2 Community Solar Billing – Sample MC2 Bill**

- **Statement Date:** Jul 8, 2020

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Amount Due by July 18, 2020</td>
<td>$11.44</td>
</tr>
<tr>
<td>Previous Balance</td>
<td>$4.00</td>
</tr>
<tr>
<td>Payments Received - Thank you!</td>
<td>-$4.00</td>
</tr>
<tr>
<td>Balance Remaining</td>
<td>$0.00</td>
</tr>
<tr>
<td><strong>Billing Period - June 1, 2020 to July 1, 2020</strong></td>
<td></td>
</tr>
<tr>
<td>Solar Credits Received 252.21 kWh x 0.05668</td>
<td>$14.30</td>
</tr>
<tr>
<td>Discount Plan 20% Savings</td>
<td>-$2.86</td>
</tr>
<tr>
<td><strong>Total Charges</strong></td>
<td>$11.44</td>
</tr>
<tr>
<td><strong>Total Amount Due</strong></td>
<td>$11.44</td>
</tr>
</tbody>
</table>

**Account Information:**
- **Customer Name:**
- **Address:** 175 West Jackson, Chicago IL 60606

**AUTOPAY Scheduled:** $11.44 will be processed using your card on file on July 18, 2020.
MC2 utilizes a US based Care Center for customer inquiries.

- Extensive participation by MC2 Management with training and providing talking points to Customer Care Agents
- Weekly meetings to listen to actual calls to ensure proper handling of inquiries

Any questions/issue not resolved with Call Center agent escalated to MC2 management team

- Management team responds to escalated issues typically same day or within 24 hours
- Emails to solar email address go directly to MC2 management to answer / respond
Questions?